

Accessing Whitmail on your Mobile Device

You can set-up your WhitMail account on any mobile device (smartphone, iPad, etc.). Due to the large number of different mobile devices in production, and the fact that they are constantly being changed and updated, WCTS cannot support specific mobile devices at this time. However, the basic set-up of email on your device will be similar to the process for your computer.

Before you begin...

The email client (the program that allows you to access email accounts) on your mobile device is very similar to the one on your computer. Use the following information to configure your WhitMail account on your mobile device:

**** Note:** Before setting up an email client you **must** do the following two things. ******

1. **Change your Password:** If you have not changed your Whitman password since your conversion to WhitMail, go to the [online password changer](#) and change your password. You may "change" it to the same password it was before by simply re-entering your old password, but you must go through this process for email clients to function properly.
2. **Enable POP/IMAP:** Log into WhitMail, go to **Settings** in the upper right hand corner, select **Forwarding and POP/IMAP** and make sure **Enable IMAP** is checked. Make sure you select **Save Changes** before you exit out of your settings.

Google (Recommended)

When configuring WhitMail with an email client on your mobile device the best type of connection to use is **Google**. This type of connection will sync the emails and contacts on your WhitMail account to your mobile device. Depending on what kind of mobile device you are using, you may also be able to sync your WhitMail calendar to your mobile device.

iPhone and iPad

1. Add a new mail account, making sure to specify **Google** as the account type.
2. Use the following information in the configuration process:
 - **Email:** your full Whitman email address
 - **Password:** your Whitman password
 - **Description:** your account's name in your email client (defaults to *Gmail*)
3. Select the services (Email, Calendar and Contacts) that you would like to sync to your phone (note that if you choose to sync your contacts make sure you **do not** delete your existing contacts from your device in the process).
4. Finish set-up.

Android OS

1. Add a new mail account, making sure to specify **Google** as the account type.
2. Enter your **full Whitman email address** and your **password**.
3. You will be able to choose the services (email and contacts) to sync to your device.
4. Finish set-up.

If these instructions do not work, please see the [Google sync help page](#).

IMAP Connection

****WCTS recommends a Google connection to WhitMail with mobile devices. You should only use an IMAP connection if you cannot get a Google connection to work on your device.****

1. Add a new mail account, making sure to specify **IMAP** as the account type.
2. Use the following server settings in account set-up:
 - **Incoming Server Information**
 - Server: **imap.googlemail.com**
 - Port: **993**
 - Security Settings: **SSL** (do not use secure authentication)
 - Authentication: **Whitman username and password**
 - **Outgoing Server Information**
 - Server: **smtp.googlemail.com**
 - Port: **default** (usually 25)
 - Security Settings: **TLS**
 - Authentication: **Full Whitman email** (*username@whitman.edu*) and **Password**
3. Finish account set-up.
4. If you have any issues in account configuration, consult [Gmail's IMAP support guide](#) while using the information above. Their page has tutorials for setting up an IMAP email connection on almost any type of mobile device.

Related articles

- [Google Drive File Ownership Considerations](#)
- [Phishing](#)
- [GTempAccount Notices](#)
- [Computer Registration](#)
- [Mailing Lists](#)